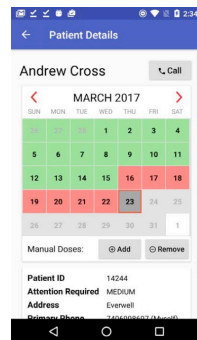


## Responsibilities of the DOTS Plus Supervisor (DPS) and other health staff Designated by the DTO

- Regularly open the 99DOTS web dashboard to check patient adherence.
- Link patients to the correct TU and the relevant STS / TBHV / Field Staff (so that they receive SMS alerts)
- Identify patients who are missing doses. Call them directly or take the help of field staff to bring them back on treatment.
- Add notes to record issues, treatment progress and follow-up actions taken.
- Go over the dashboard in their regular review meetings with the field staff from all TUs.

## Responsibilities of the TB-HVs, STSs and other field staff

- TB-HVs and STSs must ensure that all the patients in their TU are adherent and on track in their treatment course.
- Based on SMS alerts (and missed doses shown on the dashboard) they have to do home visits and/or call patients to counsel them and bring them back on treatment.



## Login Information

Website [www.99dots.org](http://www.99dots.org)  
Login Id and Password will be sent separately.

## 99dots.org – Web Dashboard and App

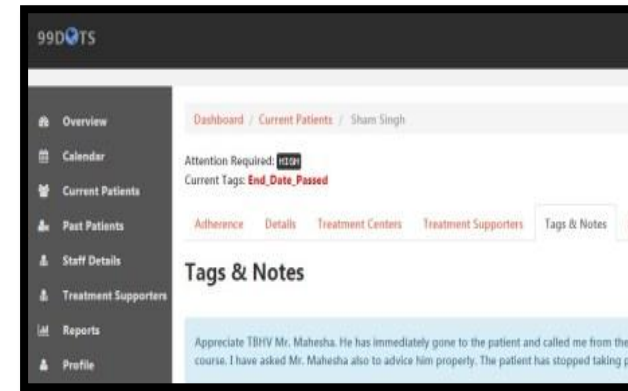
### Current Patients

ID	TU	Name	Contact #	Attention Required
6281	N/A	Sham Singh		HIGH
6412	N/A	KALAVATHI		HIGH
6452	N/A	CHANDRU		HIGH
6502	N/A	BASAVARAJU		HIGH

### Adherence Calendar

Month	Year	1	2	3	4	5	6	7	8	9	10	11	12
June	2015												
July	2015												
August	2015												
September	2015												
October	2015												

## Tags & Notes



## SMS Alerts

### Notification of new patients



**New patient Raj (740XXXXX) enrolled, Yelahanka district**

### Alerts to field staff



**Two of your patients have missed doses today: Raj & Om (979XXXXX) & Om (812XXXXX)**

**Note- For more details / questions**  
[www.99dots.org/info](http://www.99dots.org/info)  
Email – [contact@99dots.org](mailto:contact@99dots.org)  
WhatsApp - 9611535468

## What is 99DOTS?

It is a technology which uses phones (mobile/landline) to make TB treatment more convenient for patients, field staff/supervisors and program officers. It helps ensure that TB patients make a full recovery. It enables patients to take their medication and document their dose taken by making a free phone call from anywhere and at anytime.

Home / office /  
Anywhere



## Benefits of 99DOTS

**Patients** – *Less travel and increased convenience*

**Field staff/Supervisors** – *Focused and more efficient care*

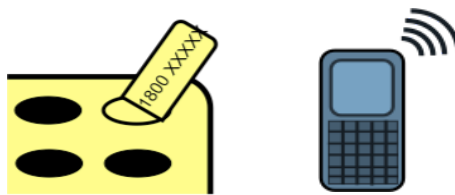
**Program Officers** – *Easy monitoring and accurate reports*

**Note- For more details / questions**

[www.99dots.org/info](http://www.99dots.org/info)

Email – [contact@99dots.org](mailto:contact@99dots.org)

WhatsApp - [9611535468](https://wa.me/9611535468)



*Patient makes a free call to the revealed toll free number everyday*

## Important information to tell your patients about calling the toll free number

Make a free call (from mobile or landline phone) on any one of the toll free number revealed everyday

Don't add '0' or '91' before the toll free number

Call can be made with no balance and from any city and anytime (no roaming charges)

Call for a day's medication must be made on the same day

Make calls only from the phone (mobile/landline) numbers given to the center

Update phone number with staff when you change your number

# 99DOTS

*Strengthening DOTS through real-time adherence monitoring*

## RNTCP Staff Guidelines

