

New SMS Guidelines

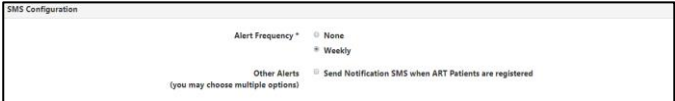
We have updated the dashboard to include a new SMS protocol for the staff at the district as well as TU levels. This change allows the staff to choose the frequency with which they'd like to receive the SMSs. The TU staff can even select the patients they want to be alerted for. They need not receive alerts for all patients.

IMPORTANT: "Treatment supporters" menu has been removed from the dashboard.

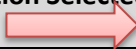
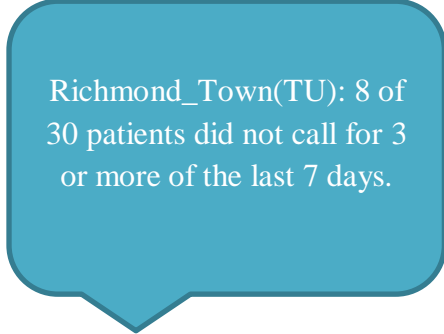
All existing Treatment Supporter have been migrated under the respective TU staff list. To add a new treatment supporter (any non-staff member, like Asha worker, relative, etc.), you will have to add it at the TU level in "Staff Details".

All these changes have been made in "Staff Details"

District Level Staff

99DOTS Website User Interface	
99DOTS Android App User Interface	

A new page will open when you click on **Add Staff**. After filling out the required information, you can choose the frequency with which you will receive the SMS. You can pick any one of the following options:

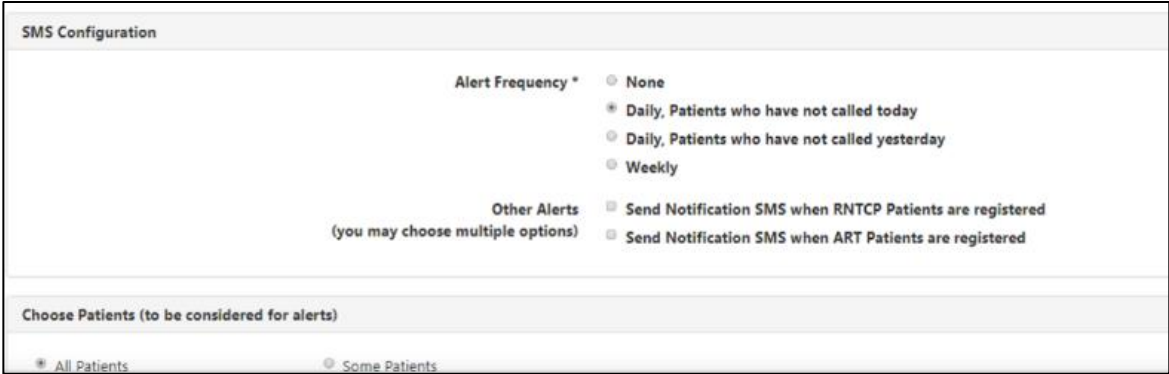
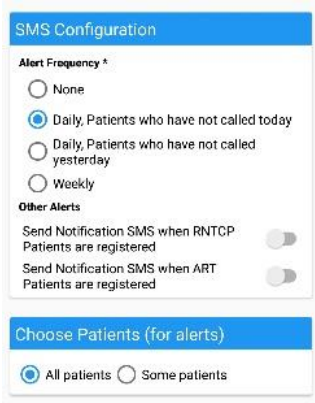
SMS configuration Selected for District staff 	Weekly	None
What will be the content in the Summary SMS?	This is a summary SMS sent at 8:00AM Friday every week. The district staff will get the summary count of patient in the district who did not call for 3 or more of the last seven days.	No SMS is sent
Example of Summary SMS	 <p>Richmond_Town(TU): 8 of 30 patients did not call for 3 or more of the last 7 days.</p>	Not Applicable

Other alerts:


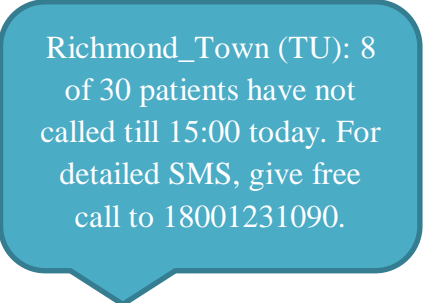
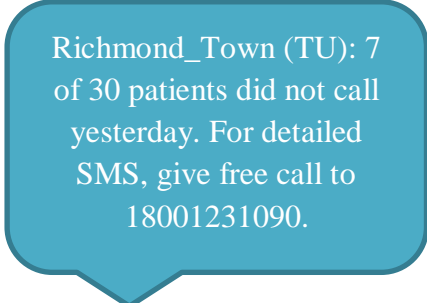
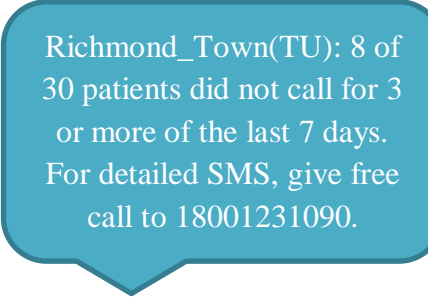
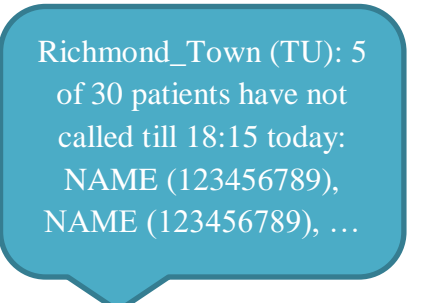
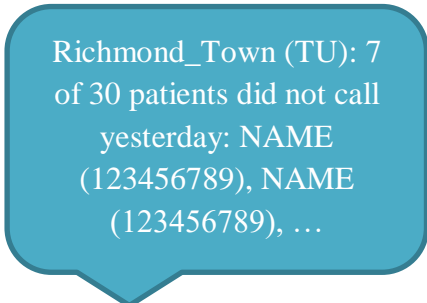
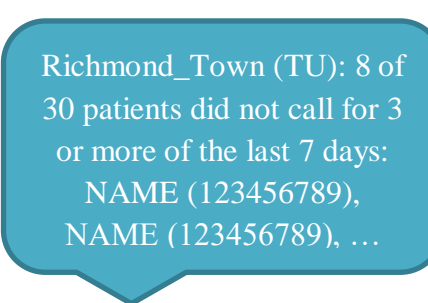
- It is optional for you to get notified if a patient is registered at the ART centre.

TU Level Staff

Note: For TU staff to get SMS alerts, the patient must be first allocated to a TU under a district.

99DOTS Website User Interface	 <p>The screenshot shows the 'SMS Configuration' page on the website. It features a form with the following elements:</p> <ul style="list-style-type: none">Alert Frequency *: A group of radio buttons with options: None, Daily, Patients who have not called today (selected), Daily, Patients who have not called yesterday, and Weekly.Other Alerts (you may choose multiple options): A group of checkboxes with options: Send Notification SMS when RNTCP Patients are registered and Send Notification SMS when ART Patients are registered.Choose Patients (to be considered for alerts): A group of radio buttons with options: All Patients (selected) and Some Patients.
99DOTS Android App User Interface	 <p>The screenshot shows the 'SMS Configuration' screen on the Android app. It features a form with the following elements:</p> <ul style="list-style-type: none">Alert Frequency *: A group of radio buttons with options: None, Daily, Patients who have not called today (selected), Daily, Patients who have not called yesterday, and Weekly.Other Alerts: Two toggle switches for 'Send Notification SMS when RNTCP Patients are registered' and 'Send Notification SMS when ART Patients are registered', both currently turned off.Choose Patients (for alerts): A group of radio buttons with options: All patients (selected) and Some patients.

A new page will open when you click on **Add Staff** within your TU. After filling out the required information, you can choose the frequency with which you will receive the SMS (image below). You will first get a summary message and you can call the number for a detailed SMS with the patient's names and numbers. You can pick any one of the following options:

SMS configuration Selected for TU staff 	Daily, patients who have not called today	Daily, patients who have not called yesterday	Weekly	None
What will be the content in the Summary SMS?	This is a summary SMS sent at 3:00PM daily. The TU staff will get a summary count of patients (linked to the TU staff) who have not called the toll-free line till 3:00PM.	This is a summary SMS sent at 8:00AM daily. The TU staff will get a summary count of patients (linked to the TU staff) who have not called the toll-free line till 11:59PM the day before.	This is a summary SMS sent at 8:00AM Friday every week. The TU staff will get the summary count of patients (linked to the TU staff) who did not call for 3 or more of the last seven days.	No SMS is sent
Example of Summary SMS	 <p>Richmond_Town (TU): 8 of 30 patients have not called till 15:00 today. For detailed SMS, give free call to 18001231090.</p>	 <p>Richmond_Town (TU): 7 of 30 patients did not call yesterday. For detailed SMS, give free call to 18001231090.</p>	 <p>Richmond_Town(TU): 8 of 30 patients did not call for 3 or more of the last 7 days. For detailed SMS, give free call to 18001231090.</p>	Not Applicable
Example of the detailed SMS if the TU staff calls 18001231090 to get the name and phone number of the patients.	 <p>Richmond_Town (TU): 5 of 30 patients have not called till 18:15 today: NAME (123456789), NAME (123456789), ...</p>	 <p>Richmond_Town (TU): 7 of 30 patients did not call yesterday: NAME (123456789), NAME (123456789), ...</p>	 <p>Richmond_Town (TU): 8 of 30 patients did not call for 3 or more of the last 7 days: NAME (123456789), NAME (123456789), ...</p>	Not Applicable

Other alerts:

- It is optional for you to get notified if a patient is registered at the ART/RNTCP centre.

You also have the option of selecting all or some patients.

99DOTS Website User Interface

The screenshot shows a web interface for selecting patients. At the top, there is a section titled "Choose Patients (to be considered for alerts)". Below this title, there are two radio button options: "All Patients" and "Some Patients". The "Some Patients" option is selected and circled in blue. Below this is a section titled "Mapped Patients (1 out of 2 patients)". There is a search bar with a magnifying glass icon and the word "Search". Below the search bar is a table with columns: "Select", "ID", "Name", "Type", "Phone", "PHI", and "Address". The table contains two rows of data. The first row has a selected checkbox, ID "41655", Name "TEST PATIENT 1", Type "ART", Phone "", PHI "N/A", and Address "TEST". The second row has an unselected checkbox, ID "41656", Name "TEST PATIENT 2", Type "ART", Phone "2345678001", PHI "N/A", and Address "TEST". Below the table are two buttons: "Submit" and "Cancel".

Select	ID	Name	Type	Phone	PHI	Address
<input checked="" type="checkbox"/>	41655	TEST PATIENT 1	ART		N/A	TEST
<input type="checkbox"/>	41656	TEST PATIENT 2	ART	2345678001	N/A	TEST

99DOTS Android App User Interface

The screenshot shows an Android app interface for SMS configuration. At the top, there is a blue header titled "SMS Configuration". Below this, there is a section titled "Alert Frequency *". There are four radio button options: "None", "Daily, Patients who have not called today" (which is selected and circled in blue), "Daily, Patients who have not called yesterday", and "Weekly". Below this is a section titled "Other Alerts". There are two toggle switches: "Send Notification SMS when RNTCP Patients are registered" (which is turned off) and "Send Notification SMS when ART Patients are registered" (which is turned off). Below this is a section titled "Choose Patients (for alerts)". There are two radio button options: "All patients" and "Some patients" (which is selected and circled in blue). Below this is a section titled "Mapped Patients (1 out of 2 patients)". At the bottom, there is a green button titled "EDIT MAPPED PATIENTS" which is circled in blue.

- All patients: You will receive alerts from all patients in the TU.
- Some patients: The list of patients at that TU show up. You can only select the patients that have been assigned to you and you will receive alerts for this later.